William Henry Seward’s House Rules:

- For the safety and durability of the collections, visitors are asked not to touch or handle artifacts — this includes the use of historic furniture. We also ask visitors to please not lean against door-frames or bookcases.
- Groups are asked to stay with their tour guide at all times.
- Please don’t bring any outside food or drinks inside the Museum.
- Large bags and backpacks are not permitted into the Museum. Please leave these bags in the car or in the designated bag space in the Museum’s gift shop. The Museum does not assume responsibility for personal items left in the gift shop.
- The Museum invites visitors to take interior photographs while on tour. We ask that guests turn off their flash and do not disrupt the tour or docent by taking pictures.
- While the Museum invites visitors to use their cell phone as a camera, we ask that NO calls are taken from inside the Museum. All visitors should silence their ring-tones before beginning the guided tour.

Visitors who do not abide by these rules will be asked to leave the tour.

Seward House Museum Group Guidelines:

- The Seward House Museum is open March – December, Tuesday – Saturday, from 10:00 AM to 5:00 PM for tours. Additional charges apply for tours occurring on Sundays & Mondays, or after 5:00 PM.
- Groups of 10 or more should make a reservation, in writing, 2 weeks in advance — all other groups are welcome with no reservation required!
- To confirm the date and time of your group’s visit a 20% deposit is due at time of scheduling.
- Cancellations of a group tour must be made in writing 10 business days prior to your scheduled visit in order to receive a full refund of your deposit. All other cancellations will result in the loss of the deposit.
- Groups arriving 10 - 15 minutes late may have a shortened tour experience. Groups arriving more than 30 minutes late may have their tour canceled.
- In order to receive the group discount, please be prepared to pay with a single transaction upon arrival. Contact Museum staff for more information about group tour discounts.
- Due to the nature of the Museum and its collection, the Museum reserves the right to limit the number of chaperones for school visits. We recommend 1 chaperone per 10 students.

Tips For Your Visit:

- The Seward House Museum is over 200 years old - some of the interior rooms are quite small.
- The Museum has limited bathroom facilities. There is only ONE unisex public restroom on site.
- The Museum has a second floor & basement which are accessible only via staircase. With sufficient advance notice, visitors who choose not to use the stairs can be provided an interpreter on the main level to discuss the upstairs & downstairs exhibitions.
- The Museum DOES NOT have air conditioning. In the summer months, certain rooms can become stuffy & hot. The Museum’s Gift Shop sells bottled water, however, visitors are encouraged to bring sealable water containers.

For visitor & collection safety during times of extreme heat, certain sections of the second floor may be closed.

Group tours of the Museum are typically allotted 90 minutes on site. This allows for interpretation & moving people through the house. Please wear comfortable shoes & be prepared to be your feet for the duration of the tour.

Parking is extremely limited in the Museum parking lot. We encourage all visitors to park in the Lincoln St. Parking Garage. If using the upper levels, the first 2-hours are free.

Large buses & vehicles will not fit in the Museum parking lot. Please contact Museum staff for more information about where to park.